



WOOD'S HOMES
WORKING FOR CHILDREN'S MENTAL HEALTH
SINCE 1914

LISTENING & LEARNING

HOW OUR
CLIENT VOICES
GUIDE OUR WORK

**REPORT TO THE COMMUNITY
2022-2023**

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The staff were patient and gave me my space. As I got to know them I realized they actually listened to me when I spoke. Although it took awhile, I felt heard for the first time.

**- Ginger, former
Wood's Homes client**

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OUR LAND ACKNOWLEDGEMENT

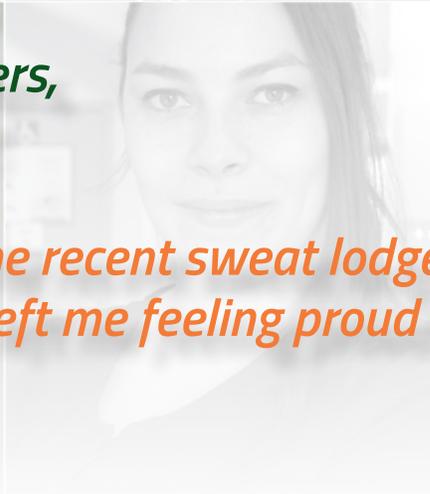
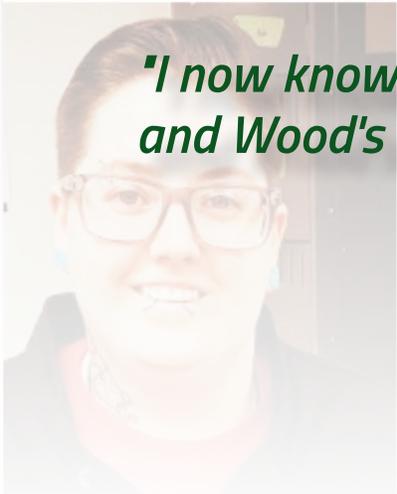


Wood's Homes operates on treaty lands in Alberta that include Treaty 6, 7 and 8. These are the traditional territories of diverse Indigenous Nations and Métis communities who have cared for the lands and resources around us with respective traditions, practices and protocols and who continue to be caretakers of those lands. The respect and connection Indigenous caretakers have had with the beautiful landscapes across Alberta in both past and present allows for many to work, live, and prosper in these areas.





Our clients inspire us to be better.



*"I now know that my voice matters,
and Wood's Homes proved that".*

*"The recent sweat lodge ceremony
left me feeling proud to be Cree".*

CLIENT VOICES

Let's ask the clients what they think!

Children and young people are sometimes the best teachers. Their honesty and transparency teaches us how to improve not only our programs and services, but the way we deliver them.

Wood's Homes has been asking clients about their experiences with us for more than a decade. But over the past year, we launched a new and better-defined **Client Experience Survey** (which has been under development since 2018).

The survey is based on work completed by our **Youth and Parent Advisory Committee** which has held multiple focus groups with current and former clients.

The survey asks (among other questions) what the clients like about our services, what they don't like, and ways to improve. In 2022, we surveyed clients across our seven different program pillars.

312 responses were received with 187 clients providing at least one answer to the open-ended questions. Of the 187:

- 107 were children or youth receiving services
- 31 were a family member of a client receiving services
- 49 were adults receiving a service

The two open-ended questions provided valuable insight and after presenting the findings to the Wood's Homes Quality Improvement Committee, the following suggestions were made:

- Further understanding is needed of a client's sense of 'belonging' or 'hopelessness' by determining who the client sees as their family and support system
- There is a need to identify gaps in our continuum of care by knowing where our clients go, or which resources they access, after they leave Wood's Homes
- Determining the extent of client or family involvement in their program in order to better understand the context behind many client responses

Going forward, Wood's Homes will look to increase survey participation online, seek permission to share more client stories, and improve inclusivity through language options and software translators.

CLIENT VOICES

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To refine our surveys, clients said our questions should be more focused on:

- Specific safety issues
- Sense of Belonging
- Reassurance around transition (to other programs, leaving agency)
- Individual treatment needs

What our clients feel is important:

- They want to see and review their own reports
- To be more involved in their own decision-making; especially young people who don't want their parents and staff to make decisions for them
- Families say teaching parenting skills and techniques when dealing with difficult situations

Wood's Homes is committed to collecting client voices twice a year to strengthen and improve overall service delivery.

**Read more from our clients
by visiting our blog!**

woodshomes.ca/blog



MESSAGE FROM THE CEO

Wood's Homes has enjoyed several exciting events and projects over the last year - some completed, some in process and some just beginning. All these initiatives are in support of our efforts to continue strengthening our mental health treatment services in this community.

I would first like to acknowledge the hard work of our 600+ staff, foster parents and caregivers. The work they do is never easy and can at times, be daunting. But I am proud of their loyalty, and tenacity in their service to 20,000 children, youth, adults and families every year.

These are complicated times, and we are finding that young people are arriving with more complex mental health disorders than ever before. This year's Report to the Community is dedicated to our clients, who show such strength and vulnerability when they reach out to us. Their voices guide our work, and we rely on them as much as they rely on us in their journey of healing.



Bjorn Johansson
Chief Executive Officer

Being Exceptional About Safety in our workplace remains a top priority. We are busy preparing for an external audit by the Alberta Association of Safety Partnerships to earn a Certificate of Recognition. Our intention is to meet and exceed rigorous standards within our Health and Safety Systems. We are also honoured to be working with our partners in creating meaningful change and improving staff safety for our non-profit sector.

I am proud of the work of our Diversity, Equity and Inclusion Committee, but mindful there is so much more to learn. With this, our agency created its first Indigenous Allyship Toolkit – a reference guide for staff. We value the actions of Truth and Reconciliation to make changes that connect all of us.

The making of our 2023-2028 Strategic Plan was an eight-month exercise with many different community partners participating. The plan is now a road map brimming with many inspiring goals.

Construction has started on our Parkdale campus for a new 10-bed, 10,000-square-foot, state-of-the-art building that will help us to better meet the growing demand for our services. This is just the start of our Capital Project that will see construction of another mental health building beginning summer 2024 on our campus in Bowness.

Wood's Homes celebrates 110 years of service in 2024 and we continue to grow in new ways and locations. But one thing remains the same and that is our commitment to the community to provide best-in-class mental health treatment.

MESSAGE FROM BOARD CHAIR



Brenda Cherry
Chair of Wood's Homes
and Wood's Homes Society Boards

I am so pleased to introduce myself in this Report as the Board Chair of Wood's Homes and Wood's Homes Society. I took on the role as Chair in June of last year and I can't begin to tell you how much I have learned not only about this agency, but about mental health services.

Wood's Homes does such impactful work and has for the past 109 years as one of the oldest social service organizations in Western Canada. I am very proud to be a part of this family since 2018.

As we all know, the global pandemic had such an effect on people's mental health – but especially our young people. As our CEO Bjorn Johansson says: "We are in a mental health pandemic and it is coming home to roost."

As a regular visitor to the agency's three campuses in Calgary, I see the daily hustle and bustle of the staff as they tend to the ever-challenging needs of children and their families.

The demand for mental health treatment services is greater than ever and this agency is ready to respond again. Never a place to rest on its laurels, Wood's Homes is about to embark on an important journey – one that will help to ease the growing wait lists in our community.

Over the next 2-3 years, new state-of-the art centres will be built on both the Parkdale and Bowness campuses. A new 10-bedroom, therapeutic-inspired structure is already under construction in Parkdale.

As part of a major capital project, these buildings will support the delivery of much-needed 21st Century treatment services in Alberta. People who struggle with mental health, especially our youth, deserve modern-day facilities that allow for best-practice delivery.

It's been a year packed with many inspiring moments and I know the coming year will be nothing less. I speak on behalf of all the Board members when I say it is our privilege to be the wind behind your wings!

SAFETY IS ALWAYS A TOP PRIORITY

Wood's Homes prioritizes the safety of our employees both physically and psychologically, and we are committed to providing comprehensive safety training and support for our staff from the start of their employment.

Over the past year, we ramped up our employee orientation process to include dedicated time for safety, communication, and to access resources. Our Employment Training and Orientation Program (WHETOP), initially intended for staff in our live-in treatment programs, is now mandatory for all program staff.

Upon hiring, staff are introduced to our Safety Management System, which includes the Joint Health & Safety Committee, eight Site Safety Committees, hazard assessment training, and more. We also provide program-specific training, client safety plans, and critical incident reporting.

Key initiatives and modifications implemented include:

- Collaborating with our union (CUPE) to develop and approve a new Workplace Violence and Harassment Prevention Policy and procedures

- Continuing to encourage employees to report Staff Safety Incidents to prevent injuries and address issues promptly, employing a severity scale

- Subscribing to OIS Clinics (Occupational Injury Service) for faster care and diagnostic services for injured staff, aiding their recovery

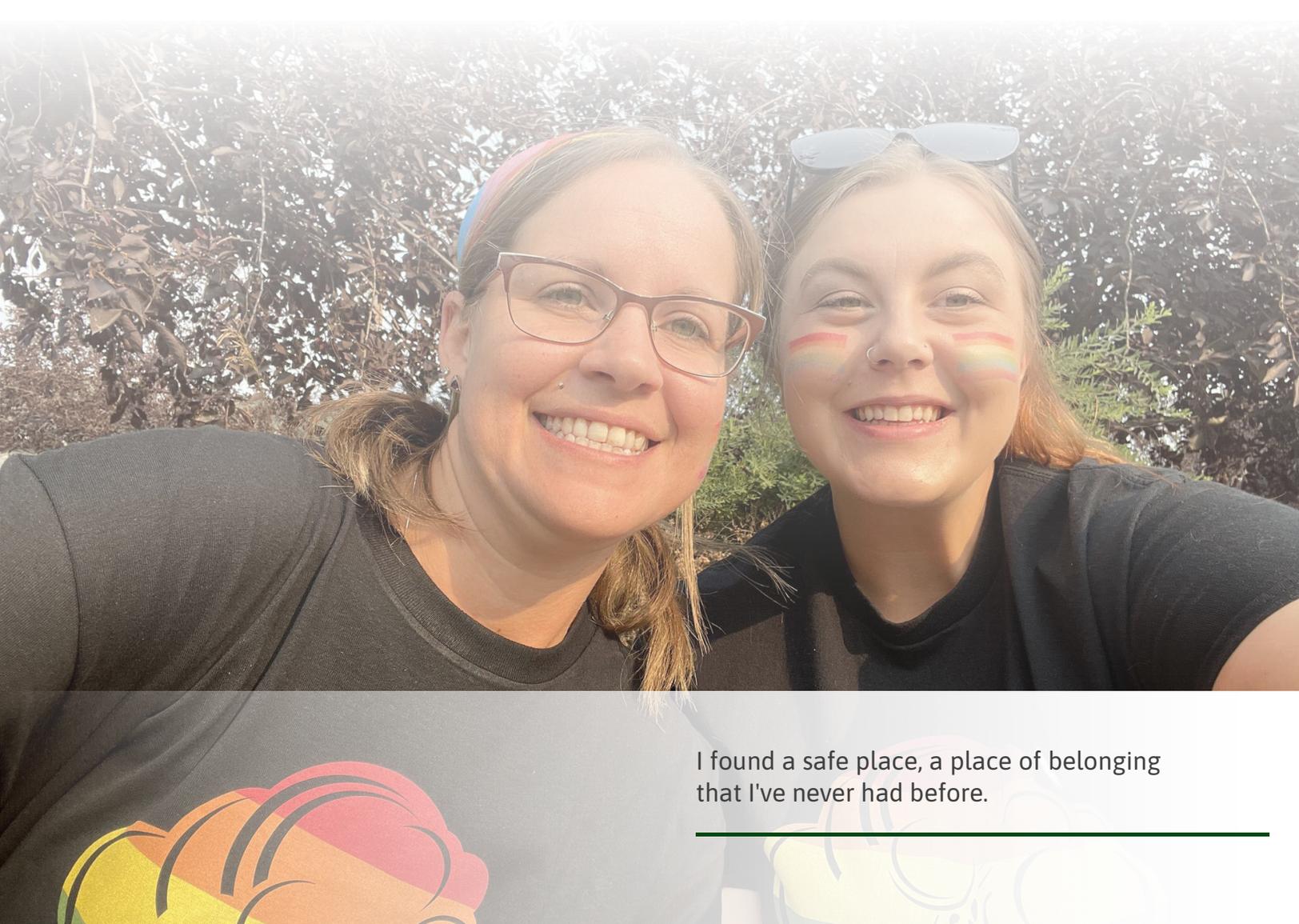
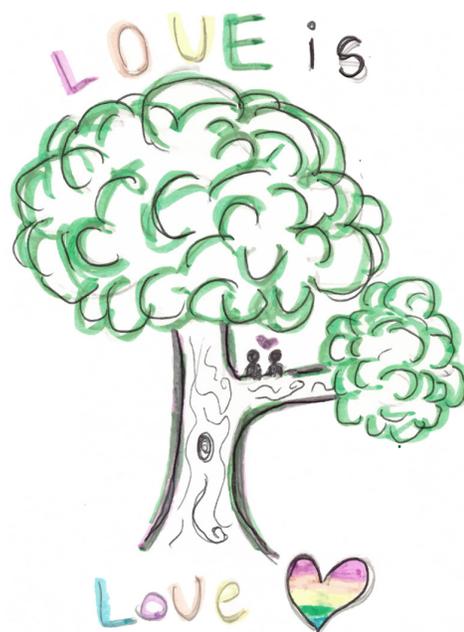
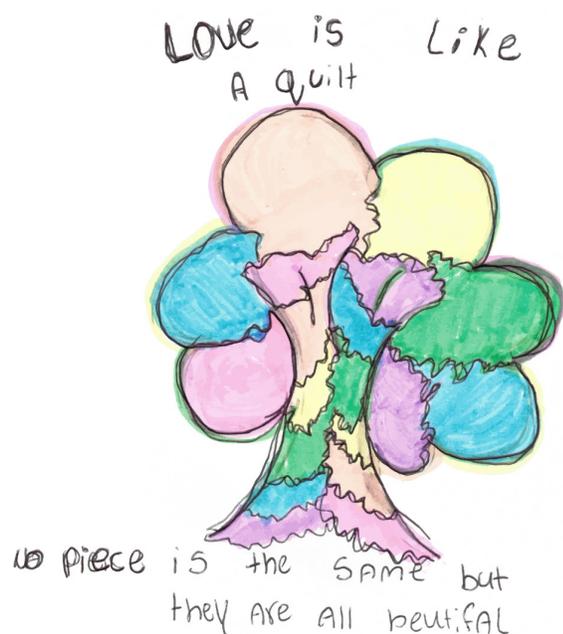
Psychological safety is as important as physical safety for our staff. Wood's Homes recognizes and addresses the impact of trauma on both individuals and the organization. Given the nature of our clientele, who may have experienced tragedy, trauma, and who engage in potentially harmful behaviour, our employees can be deeply affected.

To address this, we have partnered with local clinical professionals from [Wayfound](#) to develop a program inspired by first responders. Last year, every employee completed the Before Operational Stress (BOS) training, which prepares individuals for trauma, equipping them with knowledge on what to expect and how to cope with associated psychological effects.



Thank you for never giving up on me.

Artwork created by clients to celebrate Pride.



I found a safe place, a place of belonging that I've never had before.

DIVERSITY, EQUITY & INCLUSION

Wood's Homes values diversity, inclusivity, community, and cultural connection - they are crucial in our work with clients and staff. We acknowledge the significance of this work and the need for continuous learning.

To support these values, our Diversity, Equity and Inclusion Committee (comprised of staff from various backgrounds) focuses on marginalized communities such as Black, Indigenous, People of Colour, and 2SLGBTQ1+ individuals. The goal is to enhance cohesion across the agency.

Over the past year, the DEI Committee has:

- Expanded its membership to include diverse staff from all levels of the agency, engaging in initiatives related to celebrations, training, policy development, and community building
- Developed Wood's Homes' first Indigenous Allyship Toolkit
- Provided educational programs in partnership with our Human Resources Department
- Identified challenges and opportunities for resolution
- Shared insights on special days to inform and engage staff
- Delivered engaging and dynamic presentations to community partners

We expect all Wood's Homes staff to work together in creating an equitable environment. Our agency collaborates with the Gateway to Equity, Diversity, and Inclusion Hub (GEDI Hub) which has offered valuable perspectives, supporting us in our successes and areas for growth. This partnership has facilitated feedback on our Workforce Diversity Results, consultation with our Youth and Parent Advisory Committee, and overall agency training.



"My life has taken a complete 180-turn from where I was when I first arrived at Wood's. I would tell anyone else dealing with homelessness, substance abuse or other types of trauma that your life can get better. Wood's Homes will get you through it. Because they never give up.

- Jessie

This Community Simulation Lab concept could put Wood's Homes at the forefront of SST and TIC training in Canada.

I joined Wood's Homes in April 2017 as the first Wood's Homes Chair in Children's Mental Health. As someone who has spent decades working in childcare and treatment, I have always been a proponent of finding the most effective ways to help those struggling with mental health issues as well as those providing the services.

As Chair, a portion of my focus is in raising awareness of the importance of good mental health and well-proven treatment services. I have done this over the past five years by:

- Conducting numerous media interviews
- Writing for the agency's Blog (read by more than 4,300)
- Presenting at 80+ national/international conferences (among 9,000+ participants)
- Contributing to both academic and practice publications
- Overseeing 22 projects
- Securing \$1.5M in funding

My goal is to develop tools for teaching trauma-informed intervention approaches for young people. At present I am focused on promoting the Single Session Therapy (SST) and Trauma-Informed Care (TIC) models employed by Wood's Homes. I am proud to say that funding is secured until 2026 so that we can build a competency framework for supporting teams in this work.

The goal of the research is to provide online, simulation-based training in the form of a 'Community Simulation Lab' that provides opportunity to learn about how best to work with vulnerable young people while also promoting safety and well-being. This training model allows learners to make mistakes without the risk of harm. The Community Simulation Lab concept could put Wood's Homes at the forefront of SST and TIC training in this country.

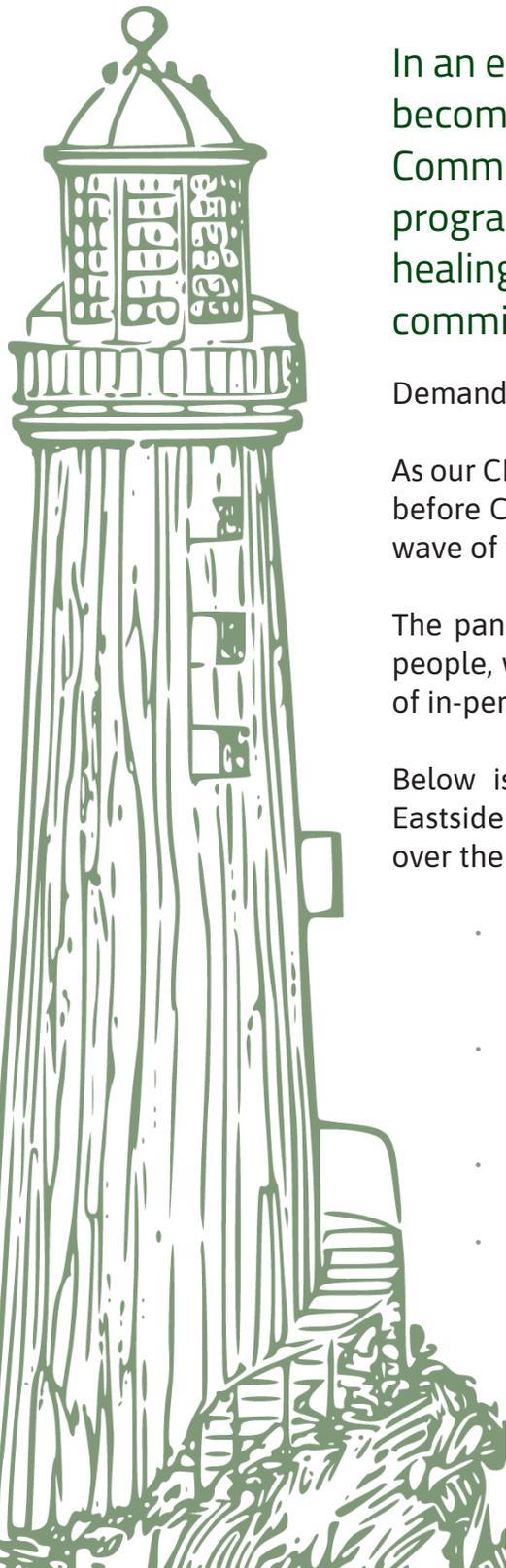
As I enter the second half of my 10-year term as Chair, I remain fully committed to improving youth care and continuing the partnership between Wood's Homes and the Faculty of Social Work at the University of Calgary.



Dr. Angelique Jenney
Wood's Homes Research Chair
in Children's Mental Health

NAVIGATING UNPRECEDENTED CHALLENGES

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In an era when mental health concerns have become increasingly prevalent, our Eastside Community Mental Health Services (ECMHS) program stands tall as a beacon of hope and healing. It is an integral part of our unwavering commitment to community well-being.

Demand for our services has never been greater.

As our CEO Bjorn Johansson says, “a lot of people who were fine before COVID-19 are not now. We are just beginning to see the wave of trauma – it is coming home to roost.”

The pandemic has made things worse, especially for younger people, with the isolation, the increased stressors and the lack of in-person support – all of which are essential for well-being.

Below is what our counsellors, clinicians and therapists at Eastside Community Mental Health Services have observed over the last year, compared with the year prior:

- 1,000 more calls from parents impacted by a family or relationship crisis
- A 200% increase in services offered to identified ethno-cultural groups other than Caucasian
- A 120% increase in crisis family sessions
- Increase in grief and loss concerns which now are included in the top 5 overall concerns

Most clients present the following concerns:

- A mental health issue
- Family and/or couple relationship issues
- Parent or caregiver/child conflict
- Youth in crisis
- Grief and loss

The staff at Eastside work to help more than 15,000 people every year. Wood's Homes believes more immediate accessibility to services is essential. We are proud to offer our no-charge walk-in services in Calgary, and a variety of other quick ways to find help (see next page).

Learn more on our website at [woodshomes.ca](https://www.woodshomes.ca).



EASTSIDE COMMUNITY MENTAL HEALTH SERVICES

SINCE 1990

Eastside Community Mental Health Services (ECMHS) offers immediate, no-cost, mental health support from an integrated, ethnocultural team.

It's a place you can rely on when you have troubles at home or need someone to talk to. We are here to listen and help.

Learn more about service locations: woodshomes.ca/eastside



SINGLE SESSION THERAPY

A team of mental health professionals work together to address client concerns



INTEGRATED ETHNOCULTURAL TEAM

Access immediate support in several languages from an integrated ethnocultural team



MOBILE CRISIS FAMILY SUPPORT

Available immediately over the phone and in-person at home



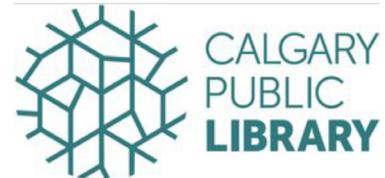
MENTAL HEALTH SYSTEM NAVIGATION

We can help you find your way through the mental health system in Alberta



E-THERAPY (VIA EMAIL)

Send our registered professionals an email to seek support



NO-CHARGE WALK-IN SUPPORT

Available at 2 Wood's Homes locations and some Calgary Public Library locations

Any mental health concerns?

Call 403-299-9699

Text 587-315-5000

LETHBRIDGE

Clients have told us:

**'It's too hard to figure out where I can go for help.
I need somebody to guide me.'**

(thus, the Youth Support Navigator Program was born)

Wood's Homes began offering services in Lethbridge in 1990 when it ran a foster care program across six communities from Medicine Hat to Blairmore. The program ended in the early 2000s due to government restructuring. We persevered and eventually secured funding for an in-home support program and an emergency youth shelter. Since 2003, our staff has worked with about 225 young people every year, providing more than 400 phone and walk-in services annually.

Our work here continuously evolves to meet the community's needs. Upcoming services include:

- Youth Employment Connections Program (which falls under Children's Services' Transition to Adulthood Program)
- Expansion of the Youth Support Navigators program into rural areas
- Return of our fundraising dinner in September 2023.

Programs include:

- **Youth Connections: The Core**, which offers safety, respite, intensive support, and referrals to young people (12-18) struggling with life at home.
- **Family Connections Program**, which uses a Collaborative Service Delivery model to address child-protection concerns and foster safety and connection.
- **Youth Support Navigators**, which connects young people with the right support, guiding them through intake and referrals to alleviate anxieties and remove barriers.

All of these services can prevent recidivism, a life on the street, time in prison, and/or hospital stays.



The door to healing and hope is here - at 312 3 St SE

INDIGENOUS INITIATIVES

IMPACT ALL OUR PROGRAMS



Over the past five past years, considerable effort has been made to create cultural safety for children, youth, and families within the Wood's Homes community. We are committed to valuing and honouring every child – in the fullness of their identity – celebrating where they come from and who they are.

In light of this, we created our first Indigenous Allyship Toolkit. It is a part of our guide to honouring culture, supporting inclusion and authentic collaboration. It is a continued work, and with the help and support of Elders, knowledge-keepers and community, we will continue to grow.

As part of our commitment to allyship, all areas of our organization pledge to be and do things differently. Here is a sampling of some reflections that appear in our Toolkit:

“We will listen and learn about what communities and nations think about what 'a good life' means, and how our organization can participate in the co-creation of a good life for our Indigenous children, families and communities.” We will explore what a safe, cultural Indigenous space looks and feels like.



Celebrating the annual Spring Feast at our Bowness Campus

60%

youth in our foster care are Indigenous

40%

youth in live-in treatment programs are Indigenous

14%

overall clients are Indigenous

“Our team reflected on learning and educating ourselves on the many nations in Canada. We look to form relationships with band designates, Elders and family members in the youth’s community.”

“We vow to do the land acknowledgement in a more thoughtful and consistent way.”

Initiatives as they relate to our work in Equity, Diversity and Inclusions over the past year include:

- Mandatory Indigenous training for all program staff to ensure common practice and approach
- Strong focus on Indigenous teachings as a vital component of our service provision
- Access to community ceremonies creates opportunities for growth, to experience, and learn about culture and Indigenous ways of being
- Forming an Indigenous group that provides opportunity for Indigenous staff to share their respective experiences with each other, look for ways to improve and support the workplace experience as well as to support professional development
- Continued focus by our Indigenous Initiatives Manager on helping to support the agency to be more culturally attuned and connected with resources
- Adopting Truth and Reconciliation Day (Sept. 30) and hosting a cultural experience with respected Elder John Crier.

We are hearing...

The laughter and sounds of joy from our clients can be heard in the many rooms throughout our community

The voice of Elders and Knowledge Keepers in new ways as the sounds of ceremony and culture can be felt

The voice of community in new ways, along with a collaboration of resources to support children and families

WE'VE MOVED NORTH TOO!

Wood's Homes is proud to bring Therapeutic Foster Care services to Cold Lake, Lac La Biche, Fort McMurray, and Grande Prairie. We now provide specialized care for Indigenous foster children and youth in the region, honouring their cultural heritage in a safe and supportive environment. Our **Therapeutic Foster Care** program empowers Indigenous caregivers to offer culturally appropriate care.

We acknowledge the strength of the home fire that exists in many Indigenous communities and culture, and how it exists in our program as Home Fire Keepers. With our expansion, Wood's Homes now offers a total of 33 beds in the north alongside the current 15 beds in Calgary. By increasing our capacity, we are looking meet the growing demand for this service, ensuring more children receive the care they deserve.



Our agency is deeply committed to building strong relationships with Indigenous communities and supporting the unique needs of Indigenous children. This expansion represents meaningful steps towards reconciliation, recognizing the importance of Indigenous culture and promoting healing. We are grateful for the opportunity to work with Alberta Children's Services and local partners as we continue our mission to provide exceptional care and support to children and families across Alberta.

CLIENTS COME FROM ACROSS THE COUNTRY

CALGARY		ALBERTA		CANADA	
Northwest	3,501	Other Areas of Alberta	1,506	Ontario	128
Northeast	3,357	Greater Calgary Area	471	British Columbia	46
Southeast	2,419	(includes Strathmore)		Saskatchewan	22
Southwest	2,158	Lethbridge	237	Outside Canada	15
Unknown	1,534	Fort McMurray	48	New Brunswick	7
TOTAL	12,969	TOTAL	2,262	Quebec	6
		(excludes Calgary)		Manitoba	4
				Newfoundland	3
				Nova Scotia	3
				Prince Edward Island	2
				Northwest Territories	0
				Yukon	0
				TOTAL	236
				(excludes Alberta)	

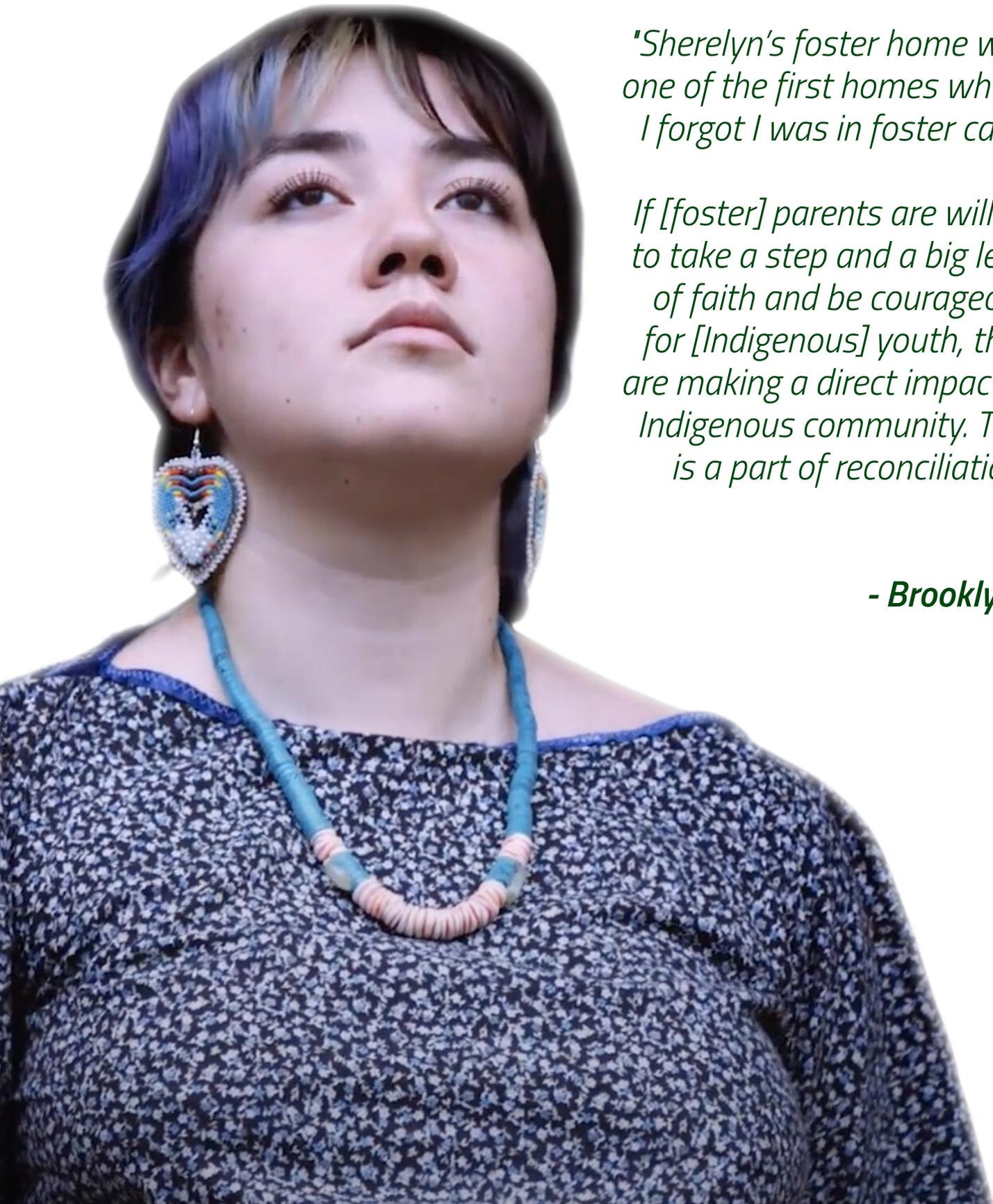
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*Professional callers (N=1,132) connecting with Eastside call/text/chat do not have geographic data collected

"Sherelyn's foster home was one of the first homes where I forgot I was in foster care."

If [foster] parents are willing to take a step and a big leap of faith and be courageous for [Indigenous] youth, they are making a direct impact in Indigenous community. This is a part of reconciliation."

- Brooklynn



COMING SOON...

STATE-OF-THE-ART MENTAL HEALTH BUILDINGS



"Change is the law of life. And those who look only to the past or the present are certain to miss the future."

- **John F. Kennedy**

PLANS TO EXPAND

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Wood's Homes was founded in 1914 by Reverend George Wood as a place for children and families facing challenges and requiring care. Our organization remains dedicated to this cause.

We build good mental health and well-being so that everyone can thrive in their community.

Almost 110 years later, with 600+ staff and 40 programs, the demand for our services continues to grow. Our current capacity, however, is falling short - wait lists continue to grow, leaving vulnerable Albertans behind. The need is immediate.

In response, we are constructing state-of-the-art mental health buildings.

Parkdale Campus



Photo at left: A northwest view of the new building on our Parkdale campus. Construction began on June 19, 2023.

Bowness Campus



Photo at left: A south view of the new building on our Bowness Campus. Construction begins summer of 2024.

Photo on opposite page shows interior of new building on our Bowness Campus.

For more information, please visit [engagewoodshomes.com](https://www.engagewoodshomes.com).

FOUNDATION UPDATE

We at Wood's Homes Foundation would like to express our sincere gratitude for your investment in children, youth, and family mental health. Your support has been instrumental in providing much-needed services and resources to those who need it the most.

The generosity of individuals, companies, and families like you mean that there is a safe and supportive environment where individuals and families can receive the support, they require to navigate the challenges of mental health. Every gift given by you is like a seed bringing life.

Last year we saw gifts both large and small, from corporate volunteers rolling up their sleeves, to a powerful monthly gift of \$20, to transformational investments into the future. All these contributions have the power to change the course of our current mental health crisis. It's important to recognize our Wood's Homes tree for the seed it once was, and we never lose sight of what our donors are doing - planting the seeds of change.



Bryan Goehringer
Director, Wood's Homes Foundation

Wood's Homes started as a seed in 1914 and today stands tall and mighty; and with it, a forest has emerged.

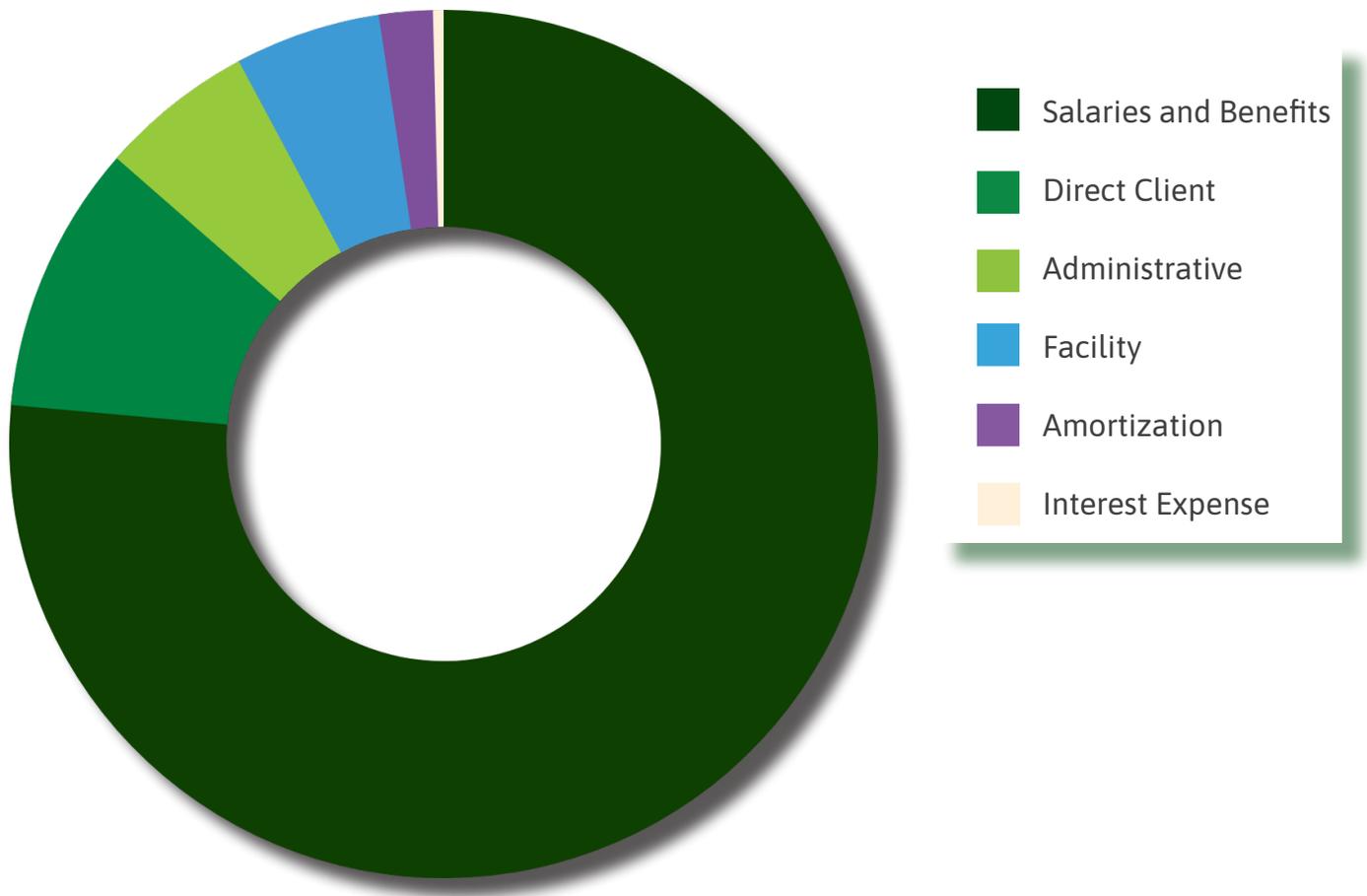
The Wood's Homes Research Chair in Children's Mental Health is a wonderful example of this. Starting with one gift and a clear purpose, we now support research and progress that stretches far beyond our lifetimes.

We see evidence of many donor gifts in the growth of our 40 programs across 7 Alberta communities. These gifts have led to monumental improvements in how we deliver care: (new and expanded services to support some of our community's most resilient populations (young people experiencing homelessness or those seeking more permanent housing); creating mental health hubs and no-cost mental health support in 12 different languages.

Hopefully, you can see (as we do) how a single seed planted by your generosity can take root and grow into something that endures, providing shelter and bearing fruit for the good of many.

On behalf of the Wood's Homes Foundation, thank you for your transformative giving.

FINANCIALS



Expense Category	Percentage	Dollar Amount
Salaries and Benefits	76.4%	\$31,058,987.00
Direct Client	10.0%	\$4,064,402.00
Administrative	5.7%	\$2,334,233.00
Facility	5.4%	\$2,205,338.00
Amortization	2.0%	\$811,419.00
Interest Expense	0.4%	\$160,594.00
Total Expenses	100%	\$40,634,973.00

Detailed financial statements can be located on our website at [woodshomes.ca](https://www.woodshomes.ca)

FINDING OPPORTUNITIES FOR YOUTH AT THE HUB

Inglewood Opportunity Hub is an accessible collective of drop-in and ongoing services and resources that address basic needs, support with housing, jobs, mental health and addictions.



YOUTH CULINARY ARTS PROGRAM (YCAP)

Equips youth with culinary skills that go beyond the kitchen. Led by a Red Seal chef, youth receive hands-on training that empowers their futures.



ONSITE ADDICTION COUNSELLORS

A safe, supportive, and holistic environment where individuals can address their substance use issues, receive counselling, and access essential resources.



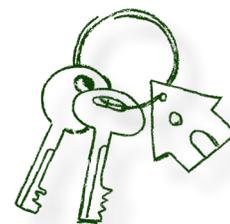
YOUTH CULINARY ARTS PROGRAM (YCAP) MARKET

Provides a unique avenue for the YCAP students to showcase their talents. Open to the community to purchase quality foods and crafts.



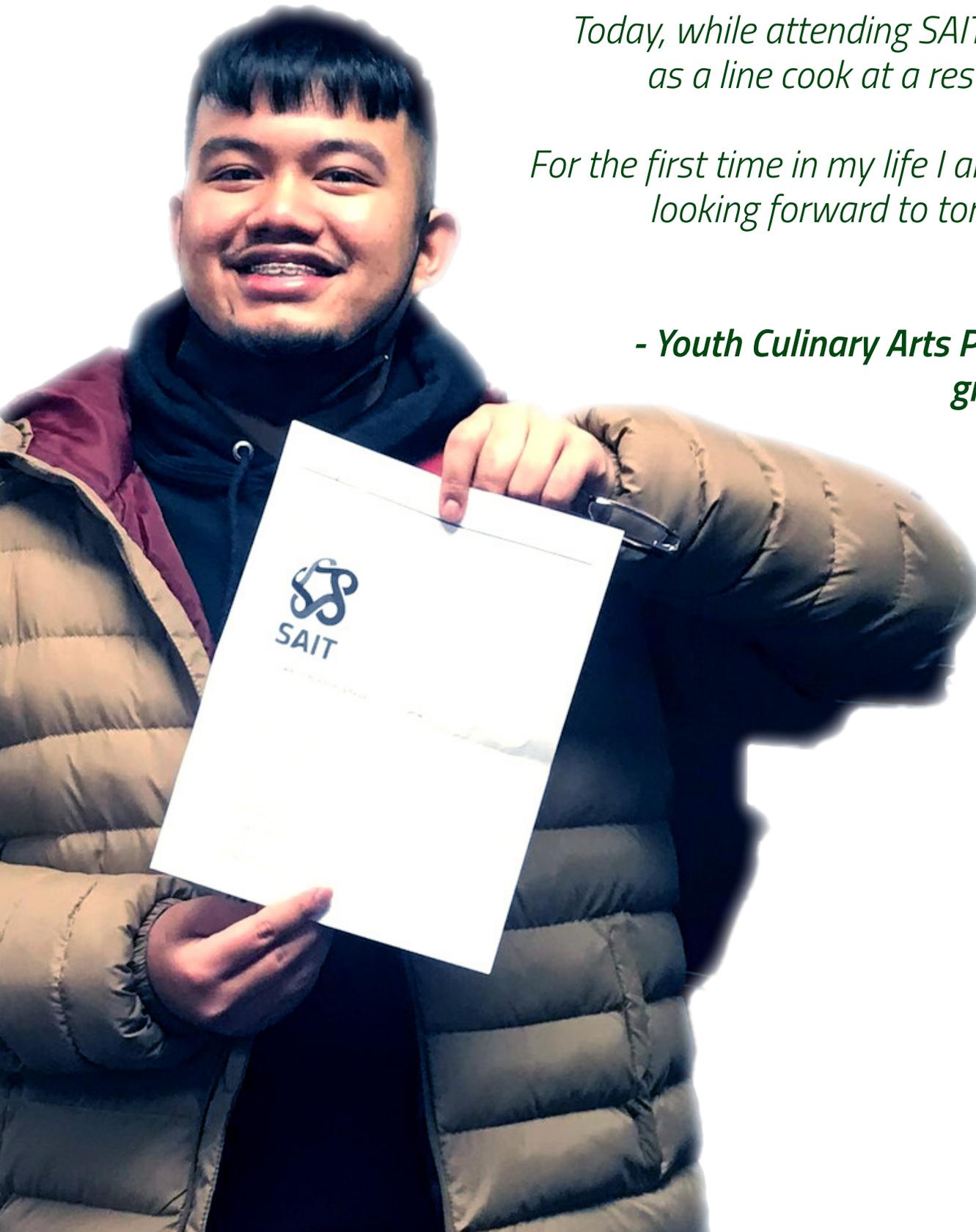
LINKING EMPLOYMENT, ABILITIES, AND DEVELOPMENT (LEAD) PROGRAM

Supports youth in finding and maintaining employment through personalized coaching, resume building, job placement assistance, and skill development workshops.



NEW HORIZON PROGRAM

Provides wraparound support for young people experiencing homelessness, and equips them with life tools they need to thrive in society.



*Today, while attending SAIT, I work
as a line cook at a restaurant.*

*For the first time in my life I am really
looking forward to tomorrow.*

**- Youth Culinary Arts Program
graduate**

HOW TO PREPARE A STRATEGIC PLAN



Required ingredients:

- A healthy dose of community partners filled with passion, energy and care
- One brimming cup of smart and dedicated volunteers
- A good measure of loyal and forward-thinking employees

Directions:

- Mix all of the above and let sit for a while
- Bake at the right temperature
- Stir together and don't forget to add a healthy dose of fun

The adage that it takes a village could not be truer in the making of our new Strategic Plan. An exciting journey that began in June 2022, the process involved numerous stakeholders and concluded with an inspiring product: Wood's Homes 2023-2028 Strategic Plan.

Over an eight-month period, our agency's partners, funders, clients, donors, volunteers and community leaders came together many times to brainstorm.

Our new plan is a roadmap for the future. We are proud to present some of our goals:

1. Increase our impact on mental health and wellness.
2. Support a proud, healthy, and inclusive workplace culture.
3. Promote inclusive and culturally-responsive practices.
4. Become a preferred venture and community partner.
5. Establish modern infrastructure based on best practices.

And so, our journey begins!

NEW MISSION NEW VISION NEW VALUES

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ANNUAL REPORT
2022 - 2023



OUR MISSION

Wood's Homes builds good mental health and well-being so everyone can thrive in their community.

OUR VISION

Children, youth and families growing through trusted mental health services.

OUR VALUES

- We value recognizing and responding to everyone with dignity, integrity and respect.
- We value being responsible, leaning into the difficult, and learning something new.
- We believe exceptional treatment and safety go hand in hand.
- We value reducing the stigma, and promoting the importance of good mental health.
- We value the actions of Truth and Reconciliation in order to make changes that connect children, youth, families and communities.
- We value the strength of diversity and inclusivity.
- We acknowledge and value the importance of community and nurturing connection to culture.
- We value never giving up.



Report to the Community
April 1, 2022 - March 31, 2023

woodshomes.ca
Join our conversation.



Accredited with Exemplary Standing
(Accreditation Canada's highest award)
three times in a row

